

## General Terms and Conditions of Delivery and Payment

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These General Terms and Conditions of Delivery and Payment (hereinafter referred to as "General Terms") shall only apply to companies, legal persons or special funds under public law.

### 1. Application of the general terms and conditions of delivery and payment

- 1.1 These General Terms shall apply to offers, the acceptance of offers, order confirmations and any contracts regarding the sale or manufacture of our goods, deliveries and our rendering of services (hereinafter collectively referred to as "Deliveries"). Any general terms of the orderer shall only apply if approved by us in writing.
- 1.2 For the purpose of these General Terms the term "orderer" shall in purchase contracts also refer to the "buyer" of goods.
- 1.3 In addition, the applicable foreign trade rules, as valid from time to time, including any embargo regulations, shall apply in case of export transactions. The orderer shall at his own expense obtain all necessary export documents, and, if Deliveries are made to EU member countries, shall provide the VAT identification number. If he fails to do so, the orderer shall bear any VAT.

### 2. Offer and Acceptance

- 2.1 All offers shall be subject to confirmation. Illustrations, drawings, weight indications etc. relating to an offer may marginally deviate from the actual Deliveries. Furthermore, we reserve the right to correct any errors contained in sales brochures, price lists, offer documents or any other documentations which are due to misapprehensions and shall not be liable for any damages arising from such errors. The same shall apply to errors made by our suppliers or subcontractors. The orderer shall be responsible for the accuracy of orders. Any reference to standards, specifications for materials, or control reports, or any reference to characteristics, dimensions, weights or fitness for a specific use of the goods shall not be deemed to be a guarantee, evidence of conformity, producer confirmation, nor any other confirmation or seal, like for example "CE" or "GS".
- 2.2 Any ancillary or special agreements must be made in writing to be effective. The acceptance of an order for delivery against outstanding invoice is always subject to a sufficient credit line given by the trade credit insurance effected by us.
- 2.3 We reserve the right of ownership and the copyright in cost estimates, samples, drawings and other documents or the rights of use thereof, respectively. Such items and documents may not be disclosed to any third party and shall be returned upon our request.
- 2.4 If we receive the Deliveries from our suppliers or subcontractors, we shall be entitled to withdraw from agreements with the orderer if such supplier or subcontractor fails to timely deliver, provided that the delay in delivery is not caused by us.

### 3. Prices, place of performance and delivery

- 3.1 The price shall be the price stated by us, or, if no prices have been stated by us, the price valid at the time of the order from our then current price lists.
- 3.2 Place of performance shall be our factory or the factory of our affiliated company from which delivery is made in each case in which delivery ex works was agreed; in any other case, place of performance shall be our warehouse from which delivery is made.
- 3.3 Subject to any other express provision, prices shall be ex works including loading in the factory, but excluding packaging. Prices shall be exclusive of VAT, VAT to be paid additionally to us by the orderer. Any special packaging, including any packaging required by law, shall be invoiced to the orderer in the amount of the orderer's expense and shall become the property of the orderer.
- 3.4 Unless agreed otherwise, if we undertook the installation or assembly, the orderer shall in addition to the agreed remuneration pay any additional costs, such as travel costs, costs of the transport of tools, transport costs, costs of personal luggage, other expenses and parts of remuneration.
- 3.5 Any costs estimates, service plans, engineering services as well as other consulting activities made or rendered by us must be paid for separately by the orderer on the basis of the statutory provisions for engineering services, as valid from time to time.

### 4. Shipment and passing of risk

- 4.1 We shall arrange for the shipping and packaging of goods in our sole discretion, but shall not be liable for choosing the most cost-efficient method. The risks inherent of the method so chosen by us shall be borne by the orderer. The unobjected acceptance of the Delivery by the shipping company or carrier shall be deemed to be evidence of a proper packaging.
- 4.2 The shipment of the goods shall be made at the expense and risk of the orderer; this shall equally apply in any case where "freight prepaid" has been agreed. The risk of loss or deterioration shall pass to the orderer with handing over of the Delivery to the shipping company or the carrier. If the orderer causes a delay of shipping, the risk shall pass to the orderer upon the Delivery being ready for shipment. Any costs incurred with us due to an extension of the holding time (see 6. 4 below) shall be invoiced to the orderer.

### 5. Conditions of payment and setting off

- 5.1 Subject to any other provisions the purchase price or the remuneration shall be paid within 14 days from the date of the invoice, net. Payment by bill of exchange may only be made upon special agreement, and any costs of such bill of exchange or discount charges shall be borne by the orderer. In such case, payment shall only be deemed to have been effected upon our cashing of such bill of exchange. No allowances or reductions of interest shall be granted for payment by bill of exchange or in case of down payments.
- 5.2 If the orderer is in default, we shall be entitled to demand interest from that date, such interest amounting to 8 % points above the base interest rate pursuant to Section 247 German Civil Code, as valid from time to time. We shall at any time be entitled to provide evidence for a higher loss. The same shall apply if deferment has been granted for any payment which had already been due. If the orderer is in default, we shall in addition be entitled to terminate the contract or suspend any further Deliveries to the orderer; this shall not be deemed to be a waiver of any other rights or claims we may have.
- 5.3 The orderer may only offset claims if such claims are undisputed or if they have been confirmed by a final court decision.
- 5.4 Outstanding claims shall immediately become due if the orderer fails to comply with the agreed due dates for payment, or if he requests the postponement of the due date or a settlement, or if he ceases to make payments.
- 5.5 In such case we shall be entitled to withhold our contractual performance until our outstanding claims have been paid in full, or retract our unpaid Deliveries at the orderer's expense, provided, however, that we have not yet completed our performance.

### 6. Time of delivery

- 6.1 The delivery deadline shall begin upon the sending of the order confirmation, but no earlier than upon the submittal by the orderer of all documents and permits, and the receipt of the agreed down payments, and clarification of all details regarding the order. The delivery date shall be deemed to be met if the Delivery has left the factory or notice of readiness for shipment has been given on or before the delivery date. However, we do not warrant any delivery dates.
- 6.2 The delivery deadline shall be extended in case of measures in connection with labour disputes, in particular strike and lockout, unforeseeable interruption of operation or inevitable shortage of raw materials or energy, or any other unpredictable impediments for which we are not responsible, to the extent such circumstances significantly affect the completion or shipment of the Delivery. This shall equally apply if such circumstances occur with suppliers or subcontractors and even if we were already in default.
- 6.3 If the orderer suffers any losses as a result of a delay of delivery which is due to our fault, the orderer shall be entitled to claim compensation for such delay, unless it is evident that the delay did not cause the orderer any disadvantage. Such compensation shall be 0.5 % for each full calendar week of delay, but no more than 5 % of the value of such part of the Delivery which cannot be used in time or cannot be used according to its contractual purpose as a result of the delay. The orderer bears the burden of proof. The orderer cannot claim any further damages based by the delay. Such restriction shall not apply if it was agreed that time is of the essence, if the delay was caused by gross negligence or intentional act on our side, on the side of our representatives or vicarious agents, or if we violate any of our obligations hereunder which is vital for the fulfilment of the purpose of the agreement ("cardinal obligation").
- 6.4 If the shipment is delayed by more than 30 calendar days upon request of the orderer, we shall invoice a minimum amount of 0.5 % of the invoice amount for each month of storage in our warehouse. In addition, we shall invoice any costs arising in connection with the preparation of the Delivery for repeated shipment (e. g. new charging of batteries) at the end of the delay. We shall be entitled to otherwise dispose of the Delivery after having set a reasonable deadline if such deadline expired without results; we may then effect the Delivery to the orderer after expiry of another extended reasonable period.

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- 6.5 Damage claims of the orderer for delays of delivery and claims for damages instead of performance exceeding the limitations set forth in Section 6.3, shall in all cases of delayed deliveries be excluded, even after expiry of a delivery deadline set for us. Claims for damages instead of performance may only be claimed by the orderer if the delay of delivery is caused by gross negligence or intentional act or any at least negligent violation of any of our obligations hereunder which is vital for the fulfilment of the purpose of the agreement ("cardinal" obligation).
- 7. Delivery**
- 7.1 Upon written request from the orderer we shall at the expense of the orderer take out an insurance covering theft and breakage, transport, fire and water damage as well as any other insurable risks. For subsequent deliveries or supplement deliveries we shall separately invoice the transport costs. Section 4 of these General Terms shall apply accordingly. We shall be entitled to make partial deliveries if and to the extent this is reasonable in accordance with the principles of good faith. Any deviations from the contractual delivery quantities are permitted, provided they are within the scope of commercial practice.
- 7.2 **EXPORT/IMPORT CONTROL**
- 7.2.1 All Products and / or Services supplied under this Agreement are subject to any necessary export procedures of the German Government and any export / import laws and procedures of any other relevant country.
- 7.2.2 The Customer expressly agrees and acknowledges that the Customer shall be fully and unconditionally responsible for obtaining and paying costs of all import licenses and authorisations and carrying out all import formalities. In the event of any failure to obtain any such import licenses and / or authorisations, it is expressly acknowledged and agreed that Hawker shall have no liability to the Customer. In the event of any failure to obtain any required import licenses and / or authorisations, the Customer shall at all times continue to be liable to Hawker for the payment of the total agreed price.
- 7.2.3 Hawker shall have no liability to the Customer (including but not limited to responsibility to the Customer to deliver the Products or provide any services) and in the event that any of the following events arise Hawker shall have the right to terminate without any customer recourse:
- a) should the Customer fail to provide (or provide too late) any information required to meet any export / import procedures of any relevant country; or
  - b) should the Customer fail to provide (or provide too late) any information required by Hawker in order that the export licence application may be processed by the Federal Office for Economic Affairs and Export Control (dt.: Bundesamt für Wirtschaft und Ausfuhrkontrolle (BAFA)) or such other foreign export authority as may be necessary; or
  - c) should the Customer fail to provide (or provide too late) any required End User Undertaking or other Undertaking as required by Hawker or any UK Government Department body including but not limited to the Department of Trade and Industry; or
  - d) should the export licence application be rejected or unduly delayed (in Hawker's sole opinion) by any German Government Department or such other foreign export authority including but not limited to the Department of Trade and Industry other than through the fault of negligence of Hawker; or
  - e) should the export licence be issued but be subsequently revoked by any German Government Department including but not limited to the Department of Trade and Industry or such other foreign export authority other than through the fault of negligence of Hawker.
- 7.2.4 The Customer expressly acknowledges and agrees that the Customer shall not sell, transfer, lease or otherwise dispose of the Products and / or Services (including any technical information provided by Hawker) in any manner which is contrary to the laws of Germany or that of any other relevant country.
- 7.2.5 (1) Customer shall not sell, export or re-export, directly or indirectly, into or for use in the Russian Federation any goods supplied under or in connection with this Agreement that fall within the scope of Article 12g of Council Regulation (EU) No 833/2014 or its successor regulations. Customer shall not sell, export or re-export, directly or indirectly, into or for use in the Belarus any goods supplied under or in connection with this Agreement that fall within the scope of Article 8g of Council Regulation (EU) 765/2006. (2) The Customer will make every effort to ensure that the purpose of paragraph (1) has not been thwarted by third parties further down the commercial chain, including potential sellers. (3) The Customer establishes and maintains an appropriate monitoring mechanism to detect behaviour by third parties further down the trade chain, including where possible resellers, that would defeat the purpose of paragraph (1). (4) Any violation of section (1), (2) or (3) constitutes a material breach of this Agreement and Seller shall be entitled to seek appropriate remedies, including, but not limited to: (i) termination of this Agreement; AND (ii) a penalty of 70% of the total value of this Agreement or the price of the goods exported, whichever is greater. (5) The Customer will immediately inform Hawker of any problems in the application of paragraph. (1), (2) or (3), including any relevant actions of third parties that would defeat the purpose of paragraph. (1). The Customer shall make available to Hawker Information relating to compliance with the obligations arising from paragraphs (1), (2) and (3) within two weeks of a normal request for such information.
- 7.2.6 The Customer shall be responsible for all import formalities. The Customer shall provide EnerSys with any required import documentation or declarations within the specified time limits which may be requested by any authority in the country of dispatch of the goods. The Customer shall indemnify EnerSys without set-off on demand for any breach of this provision 7.2.6 In the event that the Customer breaches any such obligations as detailed in clause 7 to this Agreement, the Customer acknowledges and agrees that the Customer shall indemnify and hold harmless Hawker from any and all liabilities, fines, penalties, costs (including but not limited to legal costs) for any such breach of the aforementioned clauses and any breaches or violations of any UK laws; and / or UK Export Control Requirements; and / or UN Sanctions.
- 8. Reserved ownership rights**
- 8.1 The individual items of a Delivery remain our property until all of our claims against the orderer under the business relationship have been satisfied. Until the Delivery has been paid in full the orderer shall keep the goods in trust on our behalf, store them separated from its own goods or any goods of third parties, store them properly, secure and insure them against all usual risks and identify them as our property. If the realisable value of all security interests we may have exceeds the amount of all secured claims by more than 10 % we shall upon request of the orderer release a respective part of such security interests.
- 8.2 The orderer shall be entitled to process the goods which are under reservation of title; any such processing shall be made for us. Processed or modified goods shall be considered to be goods under reservation of title. The same shall apply to combinations or mixtures, however, we reserve the right of ownership only in proportion of the value of the Delivery made by us to the aggregate value of the combinations or mixtures if the things the Delivery is combined or mixed with are owned by third parties. The orderer shall not be entitled to any other disposal of the goods under reservation of title, in particular they may not be subjected to pledge or transfer by way of security.
- Goods under reservation of title may not be resold unless within the ordinary course of business and unless the orderer receives payment for such goods from the party receiving the goods, or the orderer makes the reservation that the goods remain the property of the orderer until full payment by the party receiving the goods. If goods under reservation of title are resold the orderer hereby assigns to us any claims he may have from such resale against his customers together with all ancillary rights up to the final invoice amount of our claims against the orderer. Upon request, the orderer shall inform his customers of such assignment and submit to us all documents and information necessary for the assertion of the claims. Any payments (including insurance payments, if any) shall be kept by the orderer on our behalf up to the final invoice amount of our claims against the orderer. These monies shall be kept by the orderer separately from its assets or the assets of third parties.
- 8.3 The orderer shall immediately inform us of all pledges, seizures or any other interventions by third parties to enable us to take legal steps. If the orderer fails to inform us, the orderer shall be liable for resulting damages. Intervention costs incurred with us shall be borne by the orderer, provided that the intervention was successful and the resulting costs could not be collected by way of compulsory execution from the defendant of such intervention action.
- 8.4 Should this retention of title provision be invalid under the law of the country in which the Delivery is situated, such security which in the relevant country corresponds to the above retention of title provision shall be deemed to have been agreed upon.
- 8.5 Should a more extensive retention of title clause as the one provided for in this Section 8 be permitted by the law of the country in which the Delivery is situated, such as the assignment of the orderers future claims resulting from the resale of the Deliveries we made, or the extension of the retention of title to any future Deliveries, the orderer shall, upon our request, implement such clause.
- 9. Taking delivery**
- 9.1 The orderer shall not refuse to take delivery for minor defects.
- 9.2 Any defects must be notified in writing without undue delay and in no event later than within 7 days after the orderer has taken delivery. If a defect is not discoverable within such period despite careful inspection of the Delivery, notice of the defect shall be given immediately upon the discovery of the defect, unless the orderer discovers such defect after expiry of the statutory or contractual period of limitation.
- 10. Warranties**
- We shall be liable for defects of the Deliveries as follows:
- 10.1 Scope of warranty by Hawker**
- 10.1.1 A Delivery shall only be deemed to be defective if it turns out to be unfit for use or significantly impaired in its usefulness due to its defective design or defective or inappropriate materials, unless such design or use of materials had been agreed. We shall not be liable for the fitness of the Delivery for a specific purpose, unless we expressly assumed such liability. With respect to any newly manufactured products the technical know-how at the time of their completion shall be relevant. Any subsequently modified scientific knowledge shall

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not constitute a defect of the Deliveries.

With regard to products manufactured by third parties our liability shall be limited to the assignment of any liability claims we may have against the supplier of such products.

Any indications contained in information brochures, prospectuses etc. shall merely be considered descriptions of materials and do not contain any legally binding product description, nor do they constitute any guaranteed characteristics. Unclear mounting instructions shall not constitute a defect of the Deliveries. In such case the orderer shall identify the lack of clarity in writing and request us to comment on the mounting instructions in writing. If the mounting is continued despite unclear instructions, we shall not be liable.

- 10.1.2 We do not give any warranties concerning limitations of usability, defective products or damages, inter alia resulting from the following: Any use other than the intended use or improper use; defective installation, assembly, placing into operation or use by the orderer or third parties; usual wear and tear; use of inappropriate equipment by the orderer; exchange of materials; defective construction works; inappropriate building ground; chemical or electro-mechanical or electrical impacts or defective execution of works by subcontractors. The same shall apply to damage caused by negligence of the orderer or by any other reasons after the passing of risk. Claims in connection with the Delivery shall also be excluded, if, for example, modifications have been made by the orderer or any third party without our prior consent, or repairs have been carried out without informing us in advance, or if maintenance works have not been carried out properly or not in the prescribed regular intervals.

We shall not be liable for defects of the Delivery resulting from product descriptions or specifications of the orderer. The same shall apply to parts, materials or any other equipment manufactured by the orderer or on its behalf, unless the manufacturer of such products assumes responsibility for them in relation to us.

- 10.1.3 Any exclusions or limitations of liability contained in this Section 10 shall not apply in cases of section 13.2 below.

### 10.2 Warranty claims

- 10.2.1 We shall cure defects of, replace or re-deliver all parts or services which show a defect within the limitation period, provided that the reason for the defect was already existent at the time of the passing of the risk and the orderer timely notified us of the defect. If we are unwilling or unable to cure the defect or replace the defective Delivery, the orderer may choose to either request a reduction of the price or, after expiry of a reasonable notice period without results, cancellation of the contract. For minor defects the orderer may not request a cancellation but only a reduction.

- 10.2.2 The orderer shall not be entitled to claims for expenses incurred in connection with the curing of defects, including but not limited to transport costs, tolls, labour costs and costs of materials, to the extent such expenses increase because the item of the Delivery has subsequently been transported to a location other than the seat of the orderer or the agreed location.

- 10.2.3 The orderer shall have the right to take recourse against us pursuant to Section 478 German Civil Code (recourse of the contractor) only to the extent this does not exceed the statutory claims customers may have against the orderer. The provision of Section 10.2.2 hereunder shall apply accordingly to the scope of the recourse claim of the orderer against us pursuant to Section 478 subpara. 2 German Civil Code.

- 10.2.4 The orderer shall have no further claims against us or any of our vicarious agents and no claims other than those provided for in this Section 10 in connection with defects of Deliveries. The same shall apply to defects which do not exist in the Delivery itself. In such case the provisions of 13.2 and 13.3 shall apply.

### 10.3 Handling of claims and statute of limitation

- 10.3.1 If the orderer claims the existence of a defect, we shall immediately be given opportunity for verification within reasonable time and, if applicable, provide the orderer with the defective parts of the Delivery. Any parts which have been exchanged shall become our property.

- 10.3.2 The orderer shall only be entitled to withhold payments if notice of defect has been given and its justification is beyond doubt. If a notice of defect was given in error, the orderer shall reimburse us for any costs incurred in connection with the clarification.

- 10.3.3 Claims for defects of the deliveries shall be subject to a limitation period of 12 months. This shall not apply where longer mandatory limitation periods are prescribed by law, in particular pursuant to Section 438 subpara. 1 no. 2 German Civil Code (buildings and parts for buildings), Section 479 subpara. 1 German Civil Code (recourse) and Section 634 a subpara. 1 no. 2 German Civil Code (construction defects). Subject to Section 13.3 below, the statutory provisions on the suspension of limitation periods, interruption and resumption of limitation periods shall remain unaffected.

### 11. Default, delay and unforeseeable events

- 11.1 The orderer may terminate the contract if the performance finally becomes impossible for us before the passing of risk. If the orderer claims damages, we shall pay damages if the default is due to our fault. Subject to the provisions of Section 13.2 the claims for damages of the orderer shall be limited to 10 % of the value of such part of the Delivery which cannot be used for the intended purpose due to the default.

- 11.2 In case of a delay of delivery within the meaning of these General Terms, the orderer may grant a reasonable grace period, expressly stating that the orderer will reject acceptance of the Delivery if such grace period expires without result. The orderer may only withdraw from the relevant part of the contract, however, if the grace period expires without result due to our fault.

- 11.3 The orderer shall have no further claims, including but not limited to the claims for termination or reduction or the compensation for damages of any kind, even damages which did not occur to the Delivery itself. Sections 6.5 and 13.2 hereunder shall remain unaffected.

- 11.4 If the orderer withdraws from the contract, we shall be entitled to receive a compensation for any damage incurred: Such compensation shall amount to a minimum of 25 % of the order value. In case of return of the Delivery we shall reimburse the orderer, such reimbursement not exceeding 50 % of the invoice value. We shall not be obliged to take back any Delivery. Any ancillary costs in connection with the return of a Delivery shall be borne by the orderer.

- 11.5 If unpredictable events result in significant modifications of the economic importance of the Delivery, or have a major impact on our business, the contract shall be reasonably amended in accordance with the principles of good faith. We may terminate the contract if such amendments are economically not justifiable.

### 12. Industrial Property Rights

- 12.1 If Deliveries have to be manufactured or processed by us according to specifications of the orderer, the orderer shall indemnify us against any loss, damage, costs or other expenses to be paid by us or which we are willing to pay for a violation of any patents, copyrights, trademarks or other industrial property rights of third parties resulting from such contractual processing of the Delivery according to specifications given by the orderer.

- 12.2 We reserve the right to change the description of the Deliveries with regard to the specifications made by the orderer if required by statutory provisions or any rights of third parties, provided, however, that such modified description of the Deliveries does not result in a deterioration of the Deliveries as to their quality or usability.

### 13. Claims for damages and exclusion of liability

- 13.1 Claims for damages for breach of a duty to consult shall be excluded unless the orderer can show the existence of a separate consultation agreement. Generally, claims for damages shall be limited to the typical damage which could reasonably be foreseen at the conclusion of a contract. Generally, we shall only be liable for damage caused intentionally or by gross negligence on our side or gross negligence of any of our legal representatives or vicarious agents. Any other claims for damages against us, including any non-contractual damage claims, shall be excluded.

- 13.2 This shall not apply if we are liable pursuant to mandatory statutory provisions, including but not limited to cases of liability under the Product Liability Act or any liability for personal injury caused by us, any of our legal representatives or vicarious agents. Our liability for the at least negligent violation of any of our contractual obligations which are vital for the achievement of the purpose of the contract ("cardinal" obligations), the fraudulent concealment of defects, or for characteristics of goods, for which we have given a guarantee shall remain unaffected. The above provisions shall not affect the allocation of the burden of proof.

- 13.3 The limitation period for damage claims shall begin to run at the time the claiming party becomes aware of the circumstances constituting the claim. The orderer shall in any event be obliged to inform us of any relevant circumstances. If the defects are cured, the limitation period shall not begin to run again with the completion of such curing of defects.

### 14. Application, confidentiality, place of jurisdiction and governing law

- 14.1 These General Terms shall replace any former written or oral agreements between the Parties, to the extent such former agreements are in contradiction to these General Terms. Any such former agreements shall no longer be valid upon these General Terms becoming effective. Any framework agreements concluded between the Parties in writing shall remain unaffected.

- 14.2 These General Terms shall not be disclosed by any of the Parties to any third party without the prior written approval of the other Party.

- 14.3 Place of jurisdiction shall be Hagen; however, we may also bring an action before the competent courts at the seat of the orderer.

- 14.4 All legal relationships to which these General Terms apply shall be governed by German substantive law; the UN Convention on Contracts for the International Sale of Goods (CISG) of 11 April 1980 shall not apply.